



TSA COVID UPDATE Tuesday, April 6, 2021

Dear TSA Community,

Greetings from TSA. We hope that you are all keeping well and navigating through these times as best as possible while staying creative.

Thank you for your support throughout this past year and thanks especially to those of you who participated in our online or in-person courses since we reopened in Summer 2020.

Toronto remains in the 'Grey Lockdown Zone' within Ontario's COVID-19 Response Framework and until (and unless) Toronto is moved into the 'Red Zone', we will need to remain closed. To that end, although we hope to open for in-person classes in May, it is uncertain as to whether we will be able to do so.

At this time, **some of our instructors will be moving their in-person courses online**. We will be in touch with those of you affected by this change. You will then have the option to either switch to the online version (and we will refund any difference in tuition/fees) or, if you do not want to switch to the online version of your in-person course, we will fully refund you.

Some of our courses can not be taught online for various reasons. These will continue to be offered as in-person courses until such time as we have a clear direction regarding our zone designation. If we need to postpone or cancel a course, you will be provided a partial or full refund according to the situation. We ask that you **please not cancel your in-person course registration** thinking we will be closed - there is a chance that we will be able to open in May - staying in the course secures your place in your class. We are all looking forward to being back at TSA (with COVID protocols firmly in place) and we hope we can do so soon.

On a different topic, TSA will soon be transitioning to a new e-commerce website system and our front facing website is also getting a revamp! This transition will happen in late April, so please stay tuned for more information about this.

Once again, we thank you for your support and look forward to seeing you in-person or online sometime in the future. We wish you a very happy spring and will keep in touch as we move forward together.

Stay creative!

Your Friends at TSA